

# IT Laptop Requirements

## Device Requirements

- Must run Windows 11 or later, or macOS 15 (Sequoia) or later
- Chromebooks, Linux-based systems, and tablets are not supported (i.e. iPad)
- We do not recommend 2-in-1 devices due to reliability concerns
- Screen Size: A minimum screen size of 13 inches is required for classroom activities.
- Memory (RAM): 8GB (Minimum) - 16GB (Recommended).
- Hard drive: 512GB Solid State Drive (SSD) (Minimum) (1TB recommended).
- Battery Life: Devices must be fully charged overnight and maintain power for a full school day (minimum 6 hours). Limited charging opportunities are available at school.
- Required Accessories: A protective sleeve, bag, or satchel, and headphones are required.

## Device Setup Notes

- Please make sure there are no VPNs, child locks, screen time limiters, or parental control software
- Students must log in using their own account, not a parent's
- Devices must not contain old work accounts or unrelated profiles
- There is no need to purchase any word processing or antivirus software, as the school provides it.
- An extended warranty or AppleCare is recommended, as student devices are more prone to breakage.
- Each device must have:
  - A student account for daily use
  - An administrator account that IT can access for support

## Non-Compliant Devices

**Devices that do not meet these requirements or fall short of our minimum technical standards will not be onboarded and therefore cannot be used within our environment.**

Thank you for helping us maintain a safe and effective learning experience.

If you have any questions, please reach out to our IT team via [helpdesk@negs.nsw.edu.au](mailto:helpdesk@negs.nsw.edu.au) or call reception on 02 6774 8700